

PUBLIC OFFER

for the Provision of Educational Services

This Public Offer (hereinafter referred to as the “Offer” and/or the “Agreement”) sets forth the terms and conditions for the provision of educational services in the fields of artificial intelligence, information technologies, and digital technologies.

The service provider under this Agreement is Sensorika Limited Liability Company, TIN: 301 406 204, legal address: 90A Islam Karimov Street, Navoi, 210100, Republic of Uzbekistan, operating, among other things, under the “Sensorika Academy” brand (hereinafter referred to as the “**Academy**”).

The Academy provides educational services through its Tashkent and Navoi branches. The address and bank details of each branch are set out in Section 18 of this Offer.

This Offer constitutes an offer by the Academy to enter into an agreement under the terms and conditions set forth below and is addressed to individuals purchasing educational services for themselves or for another individual.

This Offer has been developed in accordance with the Civil Code of the Republic of Uzbekistan, the Law of the Republic of Uzbekistan “On Education”, the Law of the Republic of Uzbekistan “On Consumer Protection”, legislation governing personal data, and other applicable laws and regulations of the Republic of Uzbekistan.

The current version of the Offer is available on the website: sensorika.academy/oferta.html

1. TERMS AND GENERAL PROVISIONS

1.1. The following terms are used in this Agreement:

Academy — Sensorika LLC, providing educational services under the Sensorika Academy brand through its branches.

Sensorika Academy — the commercial designation (brand) used by the Academy for the promotion and provision of educational services.

Customer — a legally capable individual who has entered into this Agreement with the Academy by accepting the Offer and who pays for the educational services.

Student — an individual who directly participates in the educational program. The Customer and the Student may be the same person.

If the Student is a minor, the Customer shall be the Student’s parent, guardian, custodian, other legal representative, or another person legally entitled to pay for the Student’s education.

Course — an educational program offered by the Academy consisting of a defined set of classes, educational materials, practical assignments, and other educational activities.

Courses may include, but are not limited to, the following areas:

- artificial intelligence;
- Prompt Engineering;
- AI Engineering;
- Vibe Coding;
- development of software products using artificial intelligence;
- automation;
- machine learning and data analysis;
- working with AI tools;

TASHKENT BRANCH

1A Islam Karimov St.,
NestOne, Block A, 2nd floor,
Tashkent 100000
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JSCB “Hamkorbank”, MFO: 00083

NAVOI BRANCH

90A Islam Karimov St.,
Navoi 210100
Account: 2020 8000 8048 1667 7001
JSCB “Hamkorbank”, Navoi Branch
MFO: 00083

CONTACTS

Tashkent: +998 78 888 44 44
+998 93 522 33 33
Navoi: +998 78 770 30 30
info@sensorika.uz · sensorika.academy
TIN: 301 406 204



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- development of AI agents and RAG systems;
- programming;
- other areas related to artificial intelligence, information technologies, and digital technologies.

The list of areas may be updated.

Course Information — information regarding a specific Course published by the Academy or provided to the Customer, including its curriculum, price, duration, learning format, language, schedule, and other material terms.

Website — the Academy's official website located at sensorika.academy.

Acceptance — the full and unconditional acceptance of the terms of this Offer in accordance with Section 2 of this Agreement.

1.2. If the meaning of any term is not defined in this Offer, its meaning shall be determined based on the legislation of the Republic of Uzbekistan, the Course Information, information available on the Website, and the generally accepted meaning of the relevant term.

1.3. This Offer constitutes a public offer within the meaning of the civil legislation of the Republic of Uzbekistan.

1.4. This Agreement governs the general terms and conditions of education.

The specific terms of the selected Course, including its price, duration, schedule, learning format, language of instruction, and curriculum content, shall be determined by the Course Information and the information communicated to the Customer prior to payment.

In the event of any discrepancy between general advertising information and the terms of the specific Course purchased by the Customer, the terms directly agreed with the Customer at the time of purchasing the Course shall apply, provided that such terms do not adversely affect the Customer's rights established by law.

2. ACCEPTANCE OF THE OFFER AND CONCLUSION OF THE AGREEMENT

2.1. Before accepting the Offer, the Customer must review:

- this Offer;
- the curriculum of the selected Course;
- the tuition fee;
- the duration and format of the Course;
- the schedule or the procedure for determining it;
- other material terms of the selected educational service.

2.2. Acceptance of this Offer shall occur when the Customer pays the full price of the Course or makes the first payment if the relevant Course provides for payment in installments.

2.3. Submitting an application, telephone number, name, email address, or contacting the Academy for consultation shall not, by itself, constitute Acceptance of the Offer and shall not create an obligation to pay for the Course.

2.4. From the moment of Acceptance, an agreement shall be deemed concluded between the Academy and the Customer under the terms of this Offer and the selected Course.

2.5. By accepting the Offer, the Customer confirms that the Customer:

- has reviewed the terms of the Agreement;
- has received sufficient information about the Course being purchased;
- understands the price, content, duration, and format of the Course;

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- has the legal capacity required to enter into the Agreement;
- has the necessary authority if the Agreement is entered into on behalf of a minor.

2.6. The Agreement shall remain in force until the Parties have fully performed their obligations or until it is terminated in accordance with this Offer and the legislation of the Republic of Uzbekistan.

3. SUBJECT OF THE AGREEMENT

3.1. The Academy undertakes to provide the Student with educational services under the selected Course, and the Customer undertakes to pay for such services in the manner and amount established by this Agreement and the terms of the specific Course.

3.2. Education may be provided:

- in person;
- remotely;
- in a blended format;
- individually;
- in a group.

The specific format shall be determined by the terms of the relevant Course.

3.3. The educational program may include:

- lectures;
- practical classes;
- project work;
- homework assignments;
- testing;
- interim or final assessment of knowledge;
- work with software;
- work with third-party AI services;
- independent study;
- consultations and other educational activities.

3.4. The duration of an individual class, the number of classes, and the total duration of the Course shall be determined by the Course Information for the relevant Course.

Unless expressly stated otherwise, the academic and calendar duration of a program does not constitute a guarantee that the Student will achieve any particular professional or commercial result.

4. RIGHTS AND OBLIGATIONS OF THE ACADEMY

4.1. The Academy shall:

4.1.1. Provide educational services in accordance with the selected Course.

4.1.2. Provide the Customer, prior to payment, with accurate information regarding the principal terms of the Course.

4.1.3. Organize classes in accordance with the approved schedule, subject to permissible changes provided for by this Agreement.

4.1.4. Provide the educational materials necessary for the Course to the extent stipulated by its curriculum.

4.1.5. Enable the Student to obtain information about their academic progress if the relevant Course provides for an assessment system.

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4.1.6. Comply with the requirements of the legislation of the Republic of Uzbekistan applicable to the services provided.

4.2. The Academy shall have the right to:

4.2.1. Determine teaching methods, educational materials, procedures for conducting classes, and the knowledge assessment system.

4.2.2. Appoint and replace teachers, mentors, and other specialists without obtaining the Student's consent, provided that the content and quality of the educational service are maintained.

The Student may not require the mandatory replacement of a particular teacher.

4.2.3. Change the class schedule where organizationally necessary, provided that Students are notified in advance and the paid volume of educational services is not reduced.

4.2.4. Update the curriculum to reflect technological developments and the emergence of new AI models, software tools, platforms, frameworks, services, and approaches.

Such changes must not result in a substantial reduction of the stated scope of the Course.

4.2.5. Merge, divide, or dissolve groups due to changes in the number of Students or other justified organizational needs.

In such cases, the Academy shall offer the Student an opportunity to continue studying in another suitable group or another reasonable option for continuing the Course.

4.2.6. Suspend the Student's access to classes in the event of overdue payment until the outstanding amount has been paid.

4.2.7. Establish requirements for educational and practical assignments, testing, and project work.

4.2.8. Refuse to transfer the Student to the next level of the program if such transfer requires mandatory confirmation of a certain level of knowledge and the Student has failed to demonstrate such level.

The Student shall retain the right to receive the services already paid for within the current payment period to the extent provided for by the relevant Course, unless otherwise resulting from a violation of rules of conduct or applicable law.

4.2.9. Change Course prices for future periods of study.

Any change in price shall not apply to a period that has already been fully paid for or to a Course that has already been paid for in full.

5. RIGHTS AND OBLIGATIONS OF THE CUSTOMER AND STUDENT

5.1. The Customer and the Student shall:

5.1.1. Pay tuition fees in a timely manner.

5.1.2. Provide the Academy with accurate information required for the conclusion and performance of the Agreement.

5.1.3. Comply with the class schedule.

5.1.4. Participate in the educational process in good faith.

5.1.5. Complete mandatory assignments required by the curriculum where completion is necessary to advance to the next stage of the Course.

5.1.6. Comply with the Academy's rules of conduct and internal regulations.

5.1.7. Treat the Academy's equipment, premises, and other property with due care.

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5.1.8. Not disclose or transfer to third parties login credentials provided for personal use, restricted educational materials, or other materials for which the Academy has established access restrictions.

5.1.9. Not engage in mass copying, sale, publication, or other commercial distribution of educational materials without the Academy's permission.

5.2. The following conduct is prohibited on the Academy's premises and during classes:

- violence and threats;
- insults;
- obscene or abusive language directed at other participants in the educational process;
- discrimination;
- harassment;
- deliberate creation of conflict situations;
- intentional and systematic disruption of classes;
- damage to property;
- possession of items whose circulation or use is prohibited by law;
- other actions that pose a safety risk or substantially disrupt the educational process.

5.3. In the event of a material or systematic violation of the rules of conduct, the Academy may issue a warning to the Student, temporarily restrict the Student's participation in classes, or discontinue the provision of services.

The financial consequences of termination of education shall be determined in accordance with this Agreement and the requirements of the legislation of the Republic of Uzbekistan.

5.4. The Customer and the Student shall have the right to:

5.4.1. Receive necessary and accurate information about the Course.

5.4.2. Receive educational services in the scope and quality provided for by the purchased Course.

5.4.3. Contact the Academy regarding organizational and educational matters.

5.4.4. Receive information about testing and assessment results where the relevant system is provided for by the Course.

5.4.5. Use equipment and infrastructure provided by the Academy in accordance with the rules established by the Academy.

5.4.6. Require compliance with the rights of the Customer and Student established by the legislation of the Republic of Uzbekistan.

6. ABSENCES, HOMEWORK, AND ACADEMIC DISCIPLINE

6.1. The Student is personally responsible for attending classes.

6.2. A class conducted by the Academy in accordance with the established schedule and missed by the Student without prior notice to the Academy and without a valid reason shall be deemed duly provided and shall not be subject to repetition, rescheduling, or other compensation.

If the Student has notified the Academy in advance that they are unable to attend a class for a valid reason, the missed class may be provided to the Student as part of a separately formed group on a date and at a time agreed in advance by the Parties.

6.3. The cost of a class missed by the Student on their own initiative or due to circumstances attributable to the Student shall not be refunded, recalculated, or automatically transferred as payment for classes in another billing period, except in cases expressly provided for by this Offer.

6.4. At its discretion, the Academy may provide:

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- a video recording of the class;
- educational materials;
- an opportunity to attend a similar class with another group;
- another method of making up the material.

Such an opportunity is not mandatory unless otherwise provided for in advance by the terms of the Course.

6.5. Systematic failure to complete mandatory assignments or a significant number of absences may constitute grounds for:

- recommending that the Student repeat particular topics;
- refusing to transfer the Student to the next level;
- transferring the Student to another group;
- refusing to issue a document confirming successful completion of the program, provided that the relevant criteria were communicated to the Student in advance.

6.6. Failure to complete a single homework assignment shall not, by itself, constitute an automatic basis for terminating paid education without providing the remaining portion of the paid service.

7. SCHEDULE AND CHANGES TO THE EDUCATIONAL PROCESS

7.1. The schedule shall be communicated to the Student before classes begin or shall be established in accordance with the procedure applicable to the relevant Course.

7.2. The Academy may change:

- the time of a class;
- the classroom;
- the teacher;
- the order of individual topics;
- the software tools used;
- other organizational conditions,

provided that such changes do not result in a substantial reduction in the volume of the paid service.

7.3. If a scheduled class does not take place due to circumstances within the Academy's area of responsibility, the Academy shall:

- reschedule the class;
- conduct an additional class;
- or provide an equivalent replacement.

If an equivalent replacement cannot be provided, the Parties shall settle the matter in accordance with the legislation of the Republic of Uzbekistan.

7.4. If the date of a class coincides with an official non-working public holiday or access to the location where the class is to be held is impossible for reasons beyond the Parties' control, the Academy may reschedule the class, change its format, or offer an equivalent method of providing the educational material.

7.5. The Academy may replace an in-person class with a remote class only where this is required due to emergency, technical, organizational, or other objective circumstances and where the content of the educational service can be preserved.

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8. SPECIFIC FEATURES OF EDUCATION IN THE FIELD OF ARTIFICIAL INTELLIGENCE

8.1. Courses may involve the use of third-party services and software products, including artificial intelligence systems, language models, cloud services, development environments, APIs, databases, and other software.

8.2. The Academy is not the owner of most third-party services and does not control:

- their availability;
- changes to pricing plans;
- changes to functionality;
- technical failures;
- interface changes;
- model changes;
- changes to terms of use.

8.3. Due to the rapid development of technology, the Academy may replace individual services, AI models, and tools with functionally comparable or more up-to-date alternatives.

8.4. The Academy does not guarantee the permanent availability of free versions of third-party services.

If the use of a paid third-party service is mandatory for completing the Course and its cost is not included in the tuition fee, the Academy shall inform the Customer of this in advance.

8.5. The Student must comply with the terms of use of third-party services and must not upload confidential, commercial, personal, or other legally protected data to public AI systems without lawful grounds.

8.6. Outputs generated by artificial intelligence systems during the Course may contain errors and require human verification.

The Academy teaches Students how to use the relevant tools but does not guarantee the absolute accuracy of results generated by third-party AI services.

9. FEES AND PAYMENT PROCEDURE

9.1. The price of a specific Course shall be determined by the Academy's current offer and communicated to the Customer before Acceptance.

9.2. All prices shall be stated in the national currency of the Republic of Uzbekistan, Uzbek soums, unless expressly stated otherwise.

9.3. Payment for services may be made by:

- bank card;
- bank transfer to the bank account of the relevant branch of the Academy;
- cash payment through a bank cashier based on an invoice issued by the Academy;
- available payment services;
- other lawful cashless payment methods accepted by the Academy.

9.4. For individual Courses, the Academy may provide for:

- full advance payment;
- monthly payments;
- payment by module;
- installment payments;
- discounts;
- special offers.

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9.5. Where monthly payment is provided for, payment must be made no later than the deadline established by the Academy for the relevant billing period.

9.6. New tuition fees shall apply only to future unpaid periods.

9.7. The price of a Course that has already been paid for in full may not be unilaterally increased after payment unless the Customer purchases additional services.

10. WITHDRAWAL FROM EDUCATION AND REFUNDS

10.1. The Customer or Student may, on their own initiative, completely discontinue attendance of classes. It is recommended that the Academy be notified of this in writing or through the Academy's official communication channels.

10.2. Payment made for a Course reserves the Customer's place in a formed group, provides the opportunity to complete the Course curriculum, and enables the Academy to organize the corresponding educational process.

Termination of education at the initiative of the Customer or Student, failure to attend classes, or refusal to continue the Course shall not constitute grounds for a refund of payments already made. Amounts paid are non-refundable.

10.3. The Student's non-attendance, missed classes, or inability to continue studying for personal reasons shall not mean that the Academy has failed to provide the services.

No recalculation shall be made for missed classes, and their cost shall not be refunded.

10.4. If educational services are not provided due to the Academy's fault, if the Course is completely cancelled by the Academy, or if the services are provided with a material breach of the terms of the Agreement, the Customer's rights shall be determined in accordance with the legislation of the Republic of Uzbekistan.

11. EDUCATIONAL OUTCOMES

11.1. The Academy undertakes to provide educational services but does not guarantee that the Student will achieve any specific personal, professional, or financial result.

11.2. Educational outcomes depend, among other things, on:

- attendance;
- the Student's initial level of knowledge;
- independent study;
- completion of assignments;
- the amount of practical work;
- the Student's individual abilities.

11.3. The Academy does not guarantee:

- employment;
- any specific level of income;
- receipt of investment;
- commercial success of a developed product;
- admission to an educational institution;
- any specific result from a third-party AI service;
- successful completion of an interview or obtaining a particular position,

unless such a guarantee has been expressly provided by the Academy in a separate written commitment.

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11.4. Advertising materials demonstrating the results of individual students, projects, or graduates do not constitute a guarantee that every Student will achieve similar results.

12. EDUCATIONAL MATERIALS AND INTELLECTUAL PROPERTY

12.1. Proprietary educational materials, methodological materials, tables, templates, presentations, videos, instructions, prompt databases, software templates, and other materials belonging to the Academy shall be provided to the Student for personal educational use unless expressly stated otherwise.

12.2. Without the Academy's written permission, the following are prohibited:

- commercial resale of materials;
- publication of restricted materials in the public domain;
- creation and sale of copies of the Course;
- transfer of access to a restricted educational platform to third parties;
- mass distribution of materials.

12.3. This provision does not restrict the Student's rights to projects, software code, and other intellectual property created independently by the Student unless otherwise separately agreed by the Parties.

13. PERSONAL DATA

13.1. For the purpose of concluding and performing the Agreement, the Academy may process personal data of the Customer and Student to the extent necessary for:

- registration for the Course;
- identification of the Student;
- record keeping;
- organization of the educational process;
- providing information about the schedule;
- processing payments and settlements;
- issuing certificates and other documents;
- compliance with legal requirements.

13.2. Personal data shall be processed in accordance with the legislation of the Republic of Uzbekistan and the Academy's personal data policy.

13.3. Merely visiting the Website without taking actions involving the transfer of personal data shall not constitute consent to unrestricted processing of personal data.

13.4. Personal data shall be provided to the Academy by the Customer or on other grounds permitted by law.

13.5. If a copy of an identity document is required for the provision of services, the Academy may request such a document only to the extent necessary for the relevant lawful purpose.

13.6. Photographing or otherwise processing a person's image for identification systems, access control, marketing, or other purposes shall be carried out where there is an appropriate legal basis and, where required by law, separate consent.

13.7. Use of the Student's photograph or video recording in advertising, social media, or other marketing materials is not a mandatory condition of education and shall be carried out only where the relevant consent has been obtained.

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14. FORCE MAJEURE

14.1. The Parties shall be released from liability for failure to perform their obligations due to force majeure circumstances that the Parties could not reasonably have foreseen or prevented.

14.2. Such circumstances may include, in particular:

- natural disasters;
- military actions;
- states of emergency;
- epidemics and mandatory quarantine restrictions;
- decisions of government authorities;
- major accidents;
- other extraordinary and unavoidable circumstances.

14.3. Ordinary technical failures that the Academy is capable of correcting or reasonably preventing shall not, by themselves, release the Academy from the obligation to provide the paid service.

14.4. During the period in which force majeure circumstances remain in effect, the deadlines for performance of the relevant obligations may be extended proportionally to the duration of such circumstances.

14.5. If such circumstances make further provision of the Course impossible, the Parties shall regulate their relationship in accordance with the legislation of the Republic of Uzbekistan.

15. AMENDMENTS TO THE OFFER

15.1. The Academy may amend this Offer by publishing a new version on the Website.

15.2. The new version shall apply to agreements concluded after the date on which it enters into force.

15.3. A Course that has already been paid for shall be governed by the version of the Offer that was in effect at the time of Acceptance, except for:

- amendments expressly required by law;
- amendments that improve the Customer's position;
- technical or organizational amendments that do not adversely affect the material terms of the purchased service;
- cases separately agreed upon by the Parties.

15.4. Publication of a new version of the Offer shall not, by itself, constitute the Customer's consent to any deterioration of the terms of a Course that has already been paid for.

16. DISPUTE RESOLUTION PROCEDURE

16.1. The Parties shall seek to resolve disputes through negotiations and the exchange of written communications.

16.2. The Customer may submit a complaint to the Academy through the Academy's official communication channels.

16.3. The Academy shall review the complaint within the time limits established by the legislation of the Republic of Uzbekistan.

16.4. If a dispute cannot be resolved through negotiations, it shall be resolved in accordance with the procedures and jurisdiction rules established by the legislation of the Republic of Uzbekistan.

This Agreement does not restrict the consumer's statutory right to seek protection of their rights before competent government authorities and courts.

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17. FINAL PROVISIONS

17.1. The invalidity of any individual provision of this Agreement shall not result in the invalidity of its remaining provisions.

17.2. The Parties undertake to promptly inform each other of circumstances that materially prevent the performance of the Agreement.

17.3. Legally significant communications may be sent using:

- email;
- telephone number;
- messaging applications;
- personal account;
- other communication channels specified by the Customer during registration.

17.4. The Customer shall be responsible for the accuracy of the contact information provided by the Customer.

17.5. Once the classes included in the paid period have actually been conducted, the corresponding portion of the educational service shall be deemed provided.

If the Customer believes that the service has been provided improperly, the Customer may submit a relevant complaint to the Academy.

17.6. All matters not expressly regulated by this Offer shall be governed by the legislation of the Republic of Uzbekistan.

18. ACADEMY DETAILS

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TIN	301 406 204
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MFO: 00083

CONTACTS

Tashkent: +998 78 888 44 44
+998 93 522 33 33
Navoi: +998 78 770 30 30
info@sensorika.uz · sensorika.academy
TIN: 301 406 204



OFERTA SENSORIKA.ACADEMY

Tashkent Branch	Navoi Branch
Address 1A Islam Karimov Street, NestOne Business Center, Block A, 2nd Floor, Tashkent 100000	Address 90A Islam Karimov Street, Navoi 210100
Phone +998 78 888 44 44	Phone +998 78 770 30 30
Bank account 2020 8000 1048 1667 7003	Bank account 2020 8000 8048 1667 7001
Bank Tashkent Regional Banking Services Office of JSCB "Hamkorbank"	Bank JSCB "Hamkorbank", Navoi Branch
MFO / Bank code 00083	MFO / Bank code 00083

TASHKENT BRANCH

1A Islam Karimov St.,
NestOne, Block A, 2nd floor,
Tashkent 100000
Account: 2020 8000 1048 1667 7003
JSCB "Hamkorbank", MFO: 00083

NAVOI BRANCH

90A Islam Karimov St.,
Navoi 210100
Account: 2020 8000 8048 1667 7001
JSCB "Hamkorbank", Navoi Branch
MFO: 00083

CONTACTS

Tashkent: +998 78 888 44 44
+998 93 522 33 33
Navoi: +998 78 770 30 30
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TIN: 301 406 204



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